

Website Privacy Policy

Our website (currently located at domain underwriteme.co.uk (the 'site')) is owned and operated by UnderwriteMe Limited ('UnderwriteMe', 'us', 'our'), a company registered in England and Wales with registration number 07912813 whose registered office is at Level 7, Tower Bridge House, St Katharine's Way, London, E1W 1BA. UnderwriteMe is the data controller in relation to the collection and processing of personal data via the site and is registered with the Information Commissioner's Officer as a data controller (registration number ZA039809). Our principal place of business is at Level 9, The Monument Building, 11 Monument Street, London EC3R 8AF.

This Policy governs our collection and use of personal data via the site. By using the site, you are consenting to the use of your data in accordance with this Policy. If you do not consent to the use of your data in accordance with this Policy, you should cease using the site immediately.

Purpose of the site

This site is intended for use by insurance intermediaries authorised by the Financial Conduct Authority in their professional capacity. Much of its functionality (including the use of our Comparison Service (defined below)) is only available to Registered Users. It is not targeted at, or intended for use by, members of the public or children.

Data processing covered by this Policy

This policy covers the processing of data relating to users of the site. It does not cover the use of data submitted by a Registered User of the Comparison Service relating to their clients. The processing of this data will be covered by our standard Intermediation Services Terms. If you are a Registered User, you must check the Intermediation Services Terms regularly to ensure you are complying with these in your collection and use of personal data from your clients.

How we use your information

We carry out research and analysis into usage and activities on our website. This is used to help us improve our service. We may record any of your activity such as the pages you visit or the functions you use.

We may use the IP address of your device to track your use of the site.

In addition, we may use your information to contact you with updates and information we think will be of interest to you. If you do not want to receive these communications, you can unsubscribe from our mailing list by emailing us at hello@underwriteme.co.uk.

Registered Users

If you decide to register as a user (a '**Registered User**') of the protection insurance comparison service (the '**Comparison Service**') we will use the details you submit as well as your IP address to:

- carry out checks to ensure you have the appropriate authorisations to provide insurance intermediation services;
- confirm your relationship with the firm you represent (your '**Linked Firm**'); and
- if you are accepted as a Registered User, create unique profile for your use of the Comparison Service.

The information you submit as a Registered User will be stored within your profile within the Comparison Service. When you log in to your profile, you will be able to see your details and history, including:

- personal and contact details;
- incomplete and ongoing applications; and
- complete applications which have already been submitted.

Any information a Registered User submits via the Comparison Service will be tracked by us and used to analyse:

- how the website and its functions are used;
- the data Registered Users input into the Comparison Service;
- the conversion rate of completed and partial applications to purchased policies;
- the relative performance of different intermediaries and insurers signed up to the Comparison Service; and
- your personal performance and behaviour as a Registered User in your use of the Comparison Service.

We may share this information with your Linked Firm and (in an anonymised form) our affiliates, clients and other third party partners.

Transferring your data

Your personal data collected via the site will be stored on the servers of our third party hosting partner, located in the Republic of Ireland. In addition, your data may be shared with third parties (including our affiliates and your Linked Firm) in accordance with this Policy. Some of these parties may be located outside of the UK and the European Union. We have in place appropriate contractual provisions with each of these parties to ensure they have in place technical and organisation measures to protect the security of your data.

Cookies

This site uses a standard technology called 'cookies' to collect information about how you use the site and enhance the site's functionality. A cookie is a small data file which sits on your device. Most web browsers automatically accept and enable sites. You can remove and reject cookies by changing your browser settings and deleting any existing cookie files. If you decline or block cookies, some of the functionality of the site may be reduced. For more information please refer to our Cookies Policy.

Links to third party sites

We may include links to third party sites on our website. We have no control over these sites or how they collect and process personal data. We encourage you to check the privacy and cookie policies of any third party site accessed via a link from this site to understand how they will use your data.

Accessing and updating your data

You are entitled to see any of the information we collect or hold about you, provided we can disclose such data to you without compromising the security or confidentiality of another person's data. If you would like to receive a full record of the data we hold about you, please submit your request to hello@underwriteme.co.uk. Please use the subject 'Data Subject Access Request' as the subject for your email and ensure you provide us with your name and email address, as well as your username if you are a Registered User. We will respond to your request within 40 days of receiving it.

We encourage you to contact us promptly to update your details if these should change, or if you become aware of any inaccuracy in the information we hold about you. If you cease to be employed by or connected with your Linked Firm you must inform us as soon as possible. Please submit any requests to update your information to hello@underwriteme.co.uk.

Changes to this Policy

We are the owner and operator of the site. We reserve the right to change, modify, add or remove any provisions of this Privacy Policy. We will notify our users of any such changes by uploading an updated Privacy Policy on the site. It is your responsibility to check this Policy regularly for any updates.

Applicable law

This Policy is governed and construed in accordance with English Law. You and UnderwriteMe each submit to the exclusive jurisdiction of the English courts in relation to any disputes arising out of or in connection with this Policy.

Contact us

If you have any questions or comments relating to this Policy or our processing of your data, please contact us at hello@underwriteme.co.uk.

Policy last updated 3 October 2017