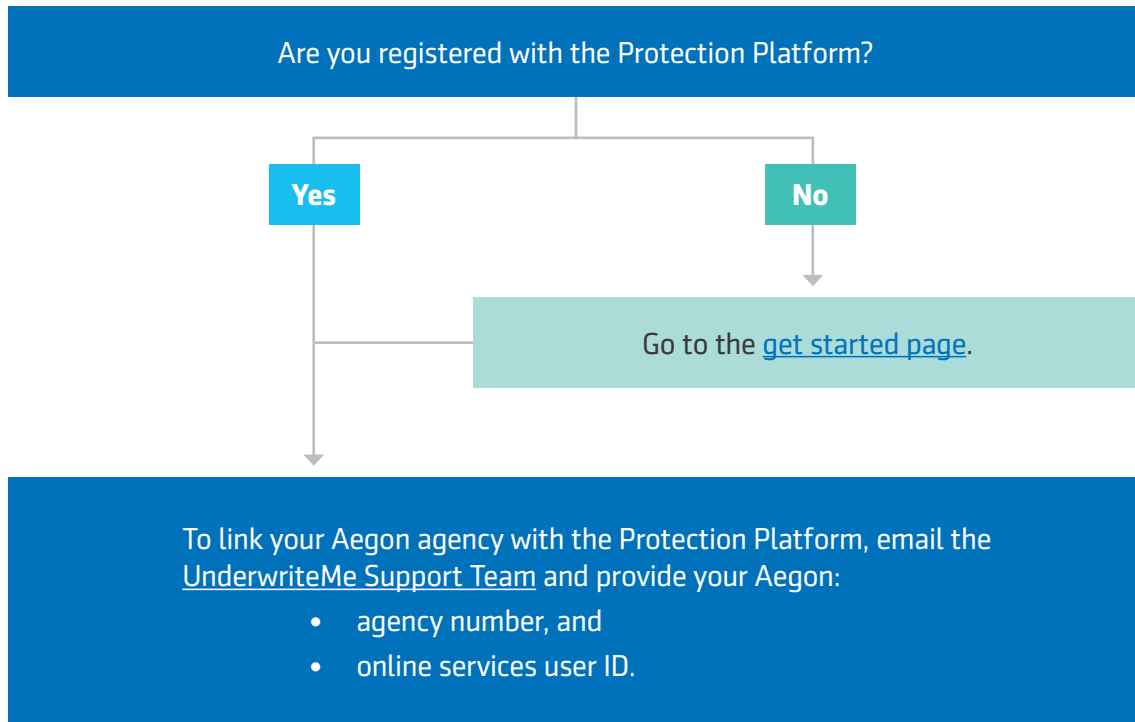


Linking your Aegon agency with the Protection Platform

Before you can submit Aegon applications through UnderwriteMe's Protection Platform, you'll need to link your Aegon agency details to your UnderwriteMe Protection Platform account.



Frequently asked questions for Aegon online services

I don't have an Aegon agency number – how do I get one?

If you're an appointed representative of a network, you can ask the network to apply for an agency number on your behalf.

If you're directly authorised you can apply for terms of business with [Origo Agency Services](#) to get an Aegon agency number.

What does an agency number look like?

An agency number is typically a combination of alpha and numerical digits for example, 123ABC.

I can't remember my Aegon agency number - what do I do?

The Aegon Customer Service Centre will help you identify your agency number. Call them on 03456 00 14 02.

I don't have an Aegon online services user ID – how do I get one?

You can register online at aegon.co.uk/login – you'll need your Financial Conduct Authority (FCA) firm reference number and agency number(s) to do this.

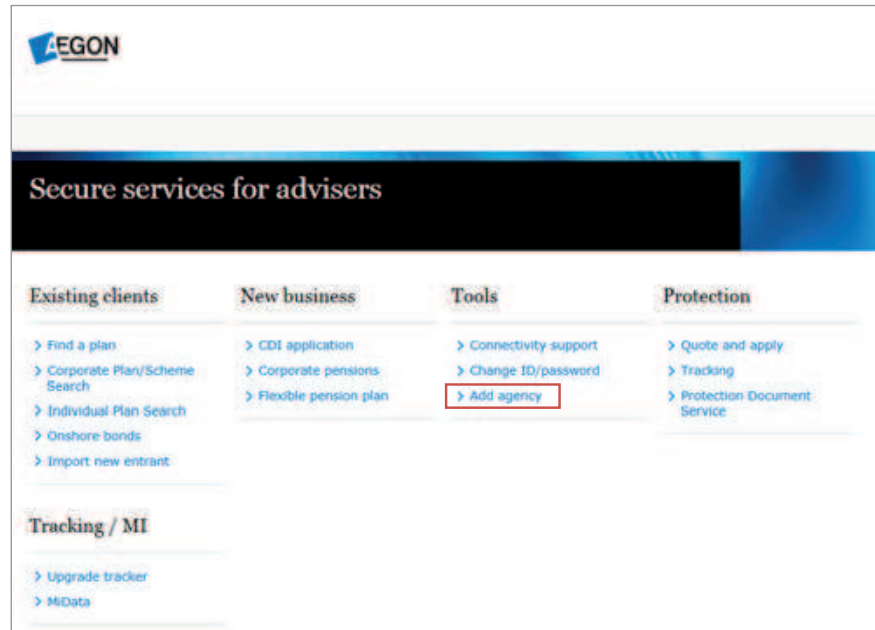
If you're having difficulty registering online, call our eService Helpdesk on 03456 10 00 01.

Adding your Aegon agency number to your online profile

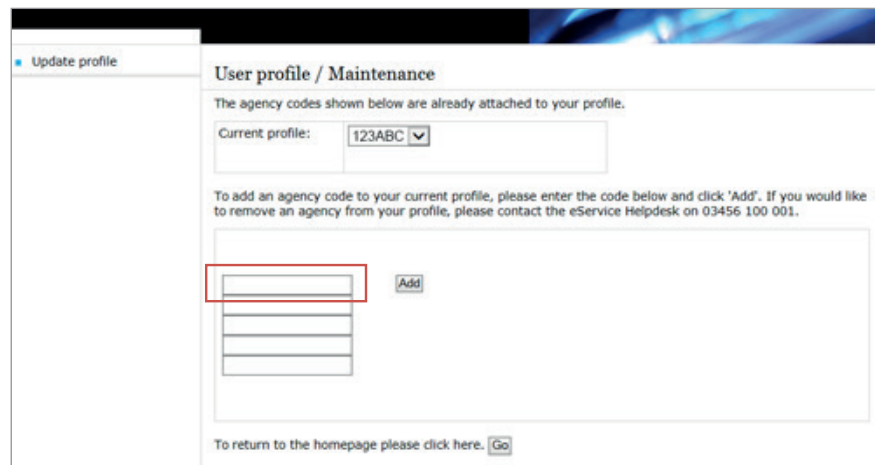
If you're new to Aegon's online protection service, you'll need to link your Aegon agency number to your Aegon online services user ID.

Go to aegon.co.uk/login and select Online services to do this.

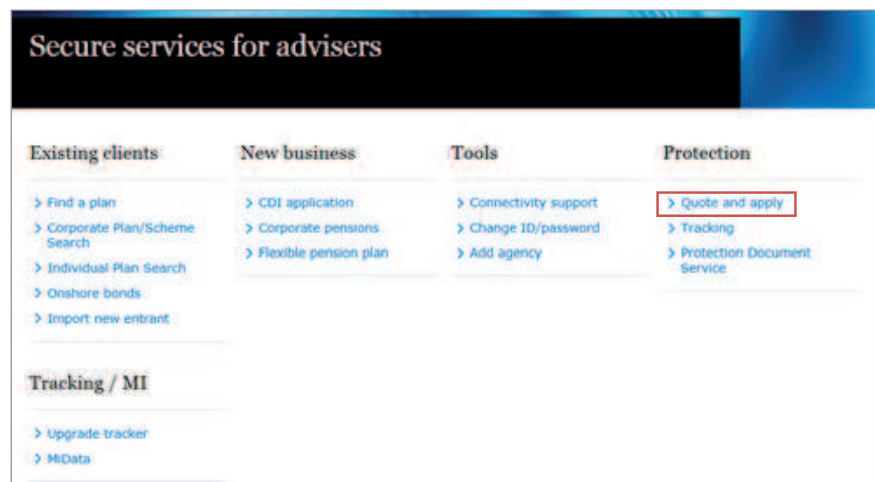
1. Select 'Add agency'.



2. Enter your agency number, then click 'Add'.



3. Go back to the main menu screen and click 'Quote and apply'.



4. Click 'Agency details'.

Welcome to the Aegon online protection service.

Our data capture forms help you gather all the information you need to submit protection applications online. You can download these from www.aegon.co.uk/support

Please don't use a paper application form when applying online.

Personal Protection and Whole of Life
Apply for Personal Protection and Whole of Life Online. You can also access any in-progress applications for these products. [Apply now](#)

Business Protection (including Relevant Life)
Apply for Business Protection (including Relevant Life) online. To access any in-progress Business Protection applications, click on the Recall link in the left-hand menu. [Apply now](#)

There are some circumstances where our Business Protection online services won't be suitable and you'll have to use a [paper application form](#).

5. Click 'Add agency' then 'Add'.

Maintain agency details

The table below lists the agency numbers that you have provided for use in our online services.

To update your agency and personal details select the agency number from the table below.

[Add](#) Click here to add an additional agency number

Memorable name	Agency number	Date last updated
TEST TEST	123ABC	18/01/2019 12:04:55

6. Add all the requested details on the 'Add a new agency' page to complete this process.

Add a new agency

Please complete the agency details below.

FCA number 123456

* AEGON agency number (eg 123ABC) (Individual protection) [Info](#)

* Memorable name [Info](#)

* Postcode

* Phone number

email address

This email address will be used only for the purpose of contacting you in relation to the contracts that are written with us.

[Back](#) [Next](#)

If you have any questions or need any help with linking your account, please get in touch with our Customer Service Centre on 03456 00 14 02.



aegon.co.uk

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