

Agency codes

Agency codes are a unique identifier made up of numbers and letters which relate to the terms of business that you have agreed to with the insurer.

Typically you'll find your agency codes with the information you received from the insurer agency team when you first registered for terms of business with them.

If you can't find your agency details / or you want to check, refer to our helpful guide below and contact their agency team if necessary.

Insurer	Agency details
	<p>Aegon agency codes are typically a combination of alpha and numerical digits for example, 123ABC and the Aegon user id will be a mix of 6 letters/numbers.</p> <p>If you require further help contact The Aegon Customer Service Centre on 03456 00 14 02.</p>
	<p>AIG agency codes typically they begin with 'A' and followed by 6 digits e.g. A*****</p> <p>If you require help please contact AIG sales development team on 0345 600 6820.</p>

	<p>We require your Protection Agency Code. Canada Life Protection Agency codes begin with "L" followed by a 6 digit number e.g. L123456.</p> <p>If you can't find your agency code email the Canada Life agency team at ipp.agency@canadalife.co.uk.</p>
	<p>When first join The Exeter all advisers receive their agency codes in their registration email. It's located on the right handside of the registration email.</p> <p>If you do not have this email anymore you can email their adviser team at adviser@the-exeter.com or call 0300 123 3200.</p>
	<p>No agency codes required however you must have terms of business set up. Please tick yes if you have terms with HSBC. If you wish to set this up, please contact Michael Furniss at michael.j.furniss@hsbc.com and 0753440189.</p>
	<p>LV's agency codes are up to six numbers long followed by a capital letter e.g. 123456A or 34567C.</p> <p>If you can't find your agency code (or you want to set one up), call LV's agency team on 0800 032 8633 (select option 1 for the agency) and a member of the from the agency team will be able to help.</p>

 <p>ROYAL LONDON</p>	<p>Royal London refer to agency codes as individual IDs.</p> <p>If you are unable to find your Royal London Agency code (or you would like to get set up) you can call the Royal London Agency team 0345 6094 500 or email distribution@rlsales.com. When speaking to the team please make it clear that you are after your individual ID.</p>
 <p>SCOTTISH WIDOWS</p>	<p>All Scottish Widow agency codes start with A, then 7 numbers following for example A0123456. All advisers are provided with their agency code when they set up with Scottish Widows.</p> <p>If you hold both indemnity agency code and a non-indemnity agency code please be specific about which type of commission should be payable when submitting business as the commission will release based on the agency code used.</p> <p>If you can't find your agency code or want to get set up with Scottish Widows contact the commission team on commission.mailbox@scottishwidows.co.uk.</p>