

underwrite  
*me*

protection  
platform  
from UnderwriteMe

Agency codes



**Agency codes** are a unique identifier made up of numbers and letters which relate to the terms of business that you have agreed to with the insurer.

Typically you'll find your agency details with the information you received from the insurer agency team when you first registered for terms of business with them.

If you can't find your agency details/or you want to check, refer to this helpful guide and contact their agency team if necessary.



Insurer

Agency details



Aegon agency codes are typically a combination of alpha and numerical digits for example, 123ABC and the Aegon original online user ID will be a mix of 6 letters / numbers. If you require further help [download our guide](#) or contact The Aegon Customer Service Centre on **0345 600 1402**.



AIG refer to their codes as a agent code. Typically they begin with 'A' and followed by 6 digits e.g. A123456. To use the Protection Platform we require your individual agent code. If you require help please contact AIG sales development team on **0345 600 6820** or email [agency@aiglife.co.uk](mailto:agency@aiglife.co.uk).



We require your **Protection Agency Code**. Canada Life Protecion Agency codes begin with "L" followed by a 6 digit number e.g. L123456. If you can't find your Protection Agency Code email the Canada Life agency team at [ipp.agency@canadalife.co.uk](mailto:ipp.agency@canadalife.co.uk).



All advisers receive their agency codes in their registration email. It's located in the right handside of the registration email. If you do not have this email anymore you can email the adviser team at [adviser@the-exeter.com](mailto:adviser@the-exeter.com) or call **0300 123 3200**.



HSBC do not issue agency codes, however you must have terms of business set up with them. If you wish to set this up you can email [lifebdmsupport@hsbc.co.uk](mailto:lifebdmsupport@hsbc.co.uk).



LV's agency codes are up to six numbers long followed by a capital letter e.g. **123456A** or **34567C**. If you can't find your agency code (or you want to set one up), call LV's agency team on **0800 032 8633 (select option 1 for the agency)** and a member from the agency team will be able to help.



Royal London refer to agency codes as individual IDs. If you are unable to find your Royal London individual ID (or you would like to get set up) you can call the Royal London Agency team **0345 6094 500** or email [distribution@rlisales.com](mailto:distribution@rlisales.com). When speaking to the team please make it clear that you are after your individual ID.



All Scottish Widow agency codes start with A, then 7 numbers following for example **A0123456**. All advisers are provided with their agency code when they set up with Scottish Widows.

If you hold both indemnity agency code and a non-indemnity agency code please be specific about which type of commission should be payable when submitting business as the commission will release based on the agency code used.

If you can't find your agency code or want to get set up with Scottish Widows contact the commission team on [commission.mailbox@scottishwidows.co.uk](mailto:commission.mailbox@scottishwidows.co.uk).



Vitality Life agency codes begin with a 'P' and are followed by 6 digits e.g., **P123456**. If you are unable to find your Vitality agency code, or would like to register for an agency with Vitality, you can either visit [adviser.vitality.co.uk/register](http://adviser.vitality.co.uk/register) or contact our team. Call us on **0345 601 0072** to register over the phone. Lines are open Monday-Friday from 8.30am - 5.00pm.

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