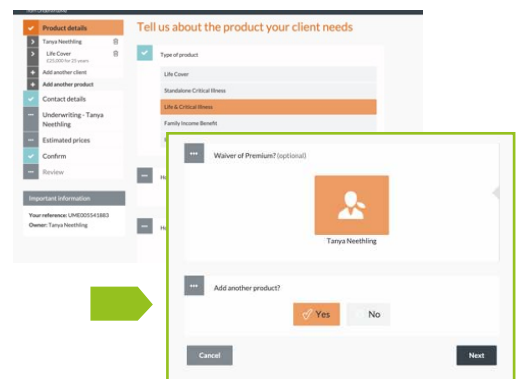


Frequently asked questions:

## Multiple Application Functionality

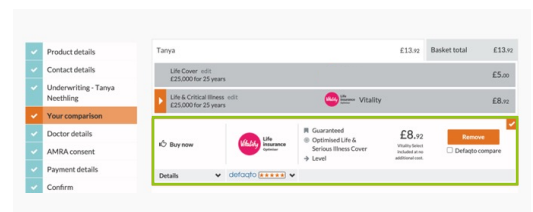
### Q How do I add multiple products to the application?

Once the personal details have been captured you will be taken to the next page where you will be able to select from 5 different products. Simply select the product, complete the needed information on the page, and select **“Yes”** to add another product. You can see all products selected on the left hand side of the Platform.



### Q Where do I add different insurers to the basket total?

You will see all products selected at the top of the result screen. Once the client has decided which provider to choose, simply select the provider by hitting the **“Buy Now”** button, this will be added to the basket total at the top. Repeat this process for each person/ product selected.



### Q Do the multiple app functions include multi-policy discounts?

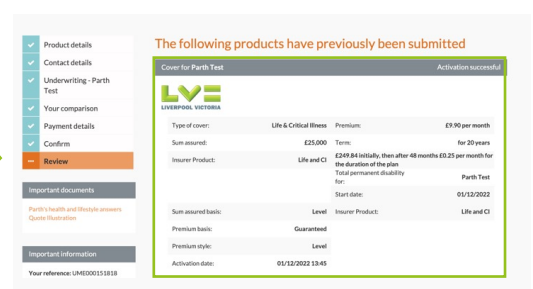
Yes, if the provider offers the multi-policy discount, you will see the discount included in your basket total once all needed products have been selected.

### Q How do I track the submission of multiple applications?

Post submission updates will always sit with the provider and can be tracked in the same way as a single submission, if you have multi providers selected, please contact each provider for the needed policy updates

### Q Can I review the date/time on previously submitted applications via the platform?

Yes, if you click through to the activated case you will be taken to the summary screen, this will show you the activation timestamp for each product in the application.



Q How long is the review document available on the Platform?

This information will be available for 180 days on the Platform, after which please contact the provider or alternatively you can raise a ticket support team for confirmation ([support@underwriteMe.co.uk](mailto:support@underwriteMe.co.uk)).

Q Do I need to complete more than one client declaration for multi apps?

This depends on the number of providers selected, if you have multiple providers selected each provider will have their own client declaration to complete

Q Do I input more than one set of bank details for multi apps submissions?

No, you only need to input one set of banking details for multiple applications and insurers.

Q Will my client get one direct debit?

Not necessarily as this is provider specific. If you have selected different insurers each insurer will collect their own premium/s .